

Michener Blackboard User Guide

A Faculty guide to providing a successful learning experience in Blackboard

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Introduction

This course style guide introduces a standardized means by which a Michener full-time program course in Blackboard Learn should be organized and presented to students. The intent is to provide a consistent learning experience in Blackboard across all full-time programs. Please use this style guide as a resource to be referenced at any time as your prepare your course for an upcoming semester.

Getting Help with Blackboard

If you have questions or require assistance, please contact:

- Michener's Help Desk: for technical support; Monday to Friday between 8:00 AM and 5:00 PM at <u>helpdesk@michener.ca</u>
- Michener's Blackboard After Hours Support: for technical support; Monday to Friday between 5:00 PM and 9:00 PM and weekends and holidays between 9:00 AM and 5:00 PM at <u>bbsupport@michener.ca</u>
- Centre for Learning, Innovation and Simulation (CLIS): for all curriculum and instructional design inquiries; Monday to Friday between 9:30 AM and 5:00 PM at <u>clis@michener.ca</u>

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Logging into Blackboard

Access <u>Michener's Blackboard Learn system</u> online and enter your username and password. Your user name and password for Blackboard will be provided by Michener's Blackboard Administrator. Please note that Blackboard passwords are case sensitive.

_	Blackboard learn
	USERNAME
	adeoliveira
	PASSWORD
L	Login
Getting Help With B Michener's Help Desk	lackboard (Sunday, July 2, 2017) :: weekdays during regular business hours at 416-596-3101 ext.3369 or <u>helpdesk@michener.ca</u>
	weeknights from SPM to 9PM, weekends & holidays from 9AM to SPM at <u>bbsupport@michener.ca</u> , or ge on Michener's website
	port can only take requests related to Blackboard. For assistance with Microsoft Outlook e-mail, we or logging onto a workstation at Michener, please contact Michener's Help Desk.
Your request will be an off time.	swered as soon as possible on the day it is received provided it is received before the after-hours cut-
Additional Resources Befworks - Copyright	: Michener home page - Outlook E-mail - LRC/Library Home page - LRC elournals - LRC Catalogue -

My Institution Screen

The My Institution screen is the first page you see after logging into Blackboard. This page contains several modules that allow you to manage your Blackboard account, view course announcements and access courses in which you are enrolled.

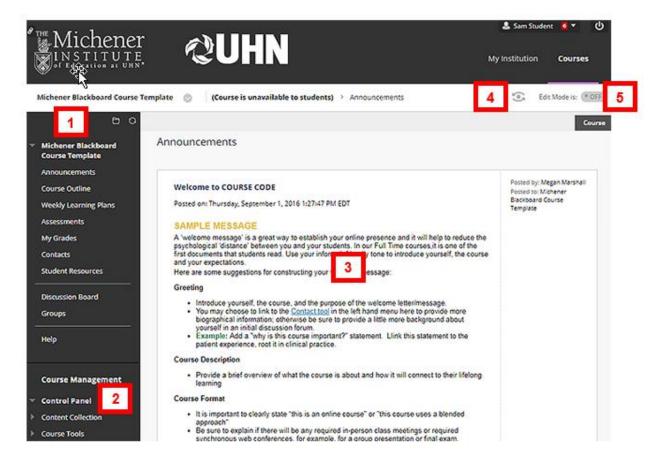
- 1. Hot Spots: quick links to Michener services for Faculty and Students
- 2. Tools: access to tools such as Announcements and editing your Personal Information
- 3. My Announcements: contains recently posted announcements in your course(s)
- My Courses: contains links to courses that you are enrolled in. The courses are organized by the role you have them (i.e., Instructor, Student, Teaching Assistant, etc.). For more information about course roles, see <u>Appendix I</u>.

Mich	ener	©UHN	La Sam Student of ▼ C
My Institution	Notificati	ons Dashboard	
Add Module		3	Personalize Page
Hot Spots		∽ My Announcements	- My Courses
Learning Res Centre(LRC) Student Succ Network(SSN Blackboard S Michener Sel	ess i) Support	No Institution Announcements have been posted in the last 7 days. No Course or Organization Announcements have been posted in the last 7 days. more announcements	Courses where you are: Instructor BB-TEMPLATE: Michener Blackboard Course Template (not currently available) Courses where you are: Student ATC200: A Test Course - Level 2
2 Tools			RADS1001: Michener/Laurentian Sandbox
Announceme	ents		NGCY122-W17-FT: Non-Gynecologic Cytology - Winter 2017
Calendar			ATC100: Sandbox Course
Tasks			
My Grades			→ My Tasks
Personal Info	rmation		
Send E-mail			My Tasks:
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Course Interface

There are 4 sections for every course page:

- 1. The Course Menu: Contains links to tools and content in your course
- 2. The Control Panel: Contains links to course tools, Grade Centre, User & Group management and the Content Collection
- 3. The Content area: This is where your course content is displayed to your students
- 4. Student Preview: Tool that enables instructors to view the course exactly as a Student experiences it. You can enter and exit Student Preview as often as needed without logging out of Blackboard.
- Edit Mode: Tool that allows you to toggle between your Instructor view of the course to a
 partial Student view of the course. Useful for quick testing the availability of content in
 your course



Course Appearance

A course in Blackboard should be arranged so that students can navigate the course with a minimum of direction. The Course Menu should provide quick access to what the student needs with the fewest number of mouse clicks. Learning plans and assessment information should be neatly organized so that the student understands what is required of them from one week to the next. This organization also extends to the <u>Content Collection</u> (the repository for your course's content). The following are examples of the recommended arrangement for the Course Menu, a learning plan, assessment information, Grade Centre and the Content Collection:

Course Menu:

The course menu's appearance should be displayed in Text style for easy reading:



Course menu items that must be included for all Michener Blackboard courses:

- Announcements (as your course entry point)
- Course Outline
- Contacts (Instructor or tutor contact information)
- Weekly Learning Plans
- Assessments
- My Grades

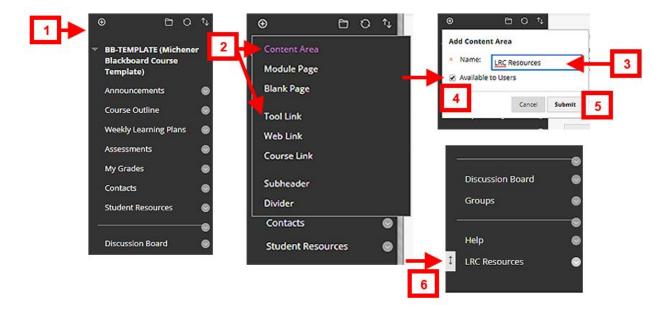
Other course menu items can be added as required by the course, for example:

- Discussion Board
- Groups
- Journals

How to Set Your Course Menu

In addition to the required menu items, some courses may need discussion boards, journals, groups, etc. In order to add these tools to your course menu:

- 1. In the top left corner of your course menu, place your cursor over the "+" button
- 2. Select "Content Area" or "Tool Link"
 - a. Content Area: Selecting this options provides a section for course content (documents, PowerPoint, web links...)
 - b. Tool Link: for tools such as Discussion Board, Blogs, Journals
- 3. Input a name for the course menu item in the "Name" field. Note: Try to keep the name as short as possible
- 4. Click the check box "Available to users" to make the new course menu item available to student users
- 5. Click "Submit" to complete the process
- 6. Using the Up/Down arrow icon on the left side of the newly created course menu item, click and drag the new menu item to the desired position in the course menu



Control Panel Tools

The Control Panel displays for users participating in a course with the role of Instructor, Teaching Assistant, Course Builder or System Administrator. It contains links for accessing course tools (such as Announcements, Discussion Board, Rubrics, Send Email and Tests, Surveys and Pools), course reporting (Evaluations), the Grade Centre and Users and Groups.

	Course Management
*	Control Panel
۶	Content Collection
Þ	Course Tools
Þ	Evaluation
Þ	Grade Center
▶	Users and Groups
Þ	Customization
Þ	Packages and Utilities
•	Help

Weekly Learning Plans

Weekly Learning Plans for each week or module should be organized in a way that allows the student to understand what is expected of them from week to week. Well organized learning plans consist of the following:

- 1. The folder in which content for the week or module is contained. Include a short, one or two sentence description of the topics contained in the folder.
- 2. The competencies for the week/module
- 3. The learning objectives for the week/module
- 4. The learning activities relevant to the week/module

Build Cont	ent \vee Assessments 🗸 Tools 🗸 Partner Content 🗸	
	Week 1: An Overview of Immunology	
	Week I will provide you with an overview of the basic concepts of immunology and the characteristics and functions of antigens and antibodies. Much of this material will be a review of concepts you studied in other Michener MLS courses.	
	Module 1: An Overview of Immunology ③	
2	Competency - Explain the basic concepts of Immunology Learning Objectives	
	a. Compare an antibody and an antigen.	
	b. Define the term immunology.	
3	c. Name the functions and characteristics of the immune system.	
	d. Identify the first, second, and third lines of body defense against microbial diseases.	
	 e. Compare innate and adaptive immunity. f. Identify the immune characteristics and functions of the five mature leukocytes. 	
	HOW TO PROCEED	
	1. View:	
	Immunology Overview (video 9:54)	
	http://www.youtube.com/watch?v=LSYED-7rINY	
	 A Journey Through the Immune System (video 5:10) 	
	http://www.youtube.com/watch?v=jGy52oyF77w	
	 Immune Response-Bacterial Infections (video 5:33) 	
	http://www.youtube.com/watch?v=h5oOUMP4_UM	
_	2. Read: Turgeon Chapter 1. Reprint 📀	
4	(PDF)	
-	3. View: Turgeon Chapter 1 Color Plate 1	
	(Word Document) 4. View PowerPoint:	
	4. View PowerPoint.	
	<u>Module 1</u> (Voice-Over PPT)	
	<u>Module 1</u> (PPT no audio)	
	 Module 1 ⁽¹⁾ (PDF With Notes for Printing) 	
	5. Review: Turgeon Chapter 1	
	Questions and Answers (Case Study, Review Questions and Additional Questions) (Word Document	

Assessment Information

The Assessments section of the course should contain links and information for all assessments in the course, even for those that are not delivered in Blackboard. The purpose is to provide quick access to information on all assessments that are part of their final grade calculation. The Assessments section should be linked in the Weekly Learning Plans where assessments are scheduled to take place. Assessments can take the form of Tests, Assignments (for submitting documents), graded Discussions and paper based offline tests and exams. The names, description and grading information should match the course outline to maintain consistency. The name of assessments should be written as follows: "*PAT #: Name of Assessment (Week due) - % of grade*". A brief description of the assessment instructions can also be copied from the course outline.

Example of an Assessments page:

Assessments 📀 Build Content ∨ Partner Content ∨ Tools V Assessments V PAT 1: Readiness Quizzes (Weeks 3, 6 & 9) - 30% 📀 SAMPLE Directions: The guizzes will be available at specific times during Weeks 3, 9 and 14 in class or on Blackboard. Week 3 guiz will focus on previously learned material from weeks 1 and 2 Week 6 quiz will focus on previously learned material from weeks 3 to 5 Week 9 guiz will focus on previously learned material from weeks 6 to 8 Each guiz is worth 10% and includes approximately ten (10) multiple choice guestions and five (5) short answer questions. PAT 2: Written Assignment (Week 10) - 25% 💿 SAMPLE Directions: Write an essay on an intersection of at least two major themes discussed in class. You should have your topic selected and approved by faculty in Week 5. You essay must use APA format and adhere to 15 to 20 page (3750 -5000 word) limit. Acceptable document formats are Microsoft Word (.docx) and Adobe PDF. This assignment is worth 25% of your final course mark.

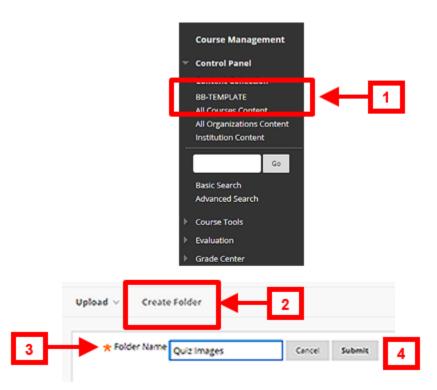
Content Collection

The Content Collection is the repository for all documents and files in your course. Content for your course should be contained in folders for each week or module in a way that mirrors how course content is organized in your program directory on the Y:\ drive. Once content is uploaded to the course Content Collection, it can then be linked in your course where students can access it. Using Content Collection to manage the materials used in your course is essential in order to avoid duplicate copies, particularly when updating files for a new section of the course and to manage the amount of space your course occupies on the server at Blackboard Managed Hosting.

										View List	View Thumbnails
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		E	Week 0	2		Aug 31,	2016 6:14:31 PM		0		
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To create a folder in Content Collection

- 1. In the Control Panel, click "Content Collection" and then click on your course code (ex: ANRD121-W17-FT)
- 2. Click the button "Create Folder"
- 3. Input a name for the folder into the "Name" field
- 4. Click "Submit" to complete the process



Uploading Files to Content Collection – Single & Multiple Files

Files can be uploaded to the course content collection in two ways: Single File and Upload Zip Package.

- 1. In the Content Collection, enter the folder in which you want to upload your files
- 2. Place your cursor over the "Upload" button and select "Upload Files"
- 3. Click the button "Browse My Computer" to select a single file <u>or</u> click and drag files and folders from the Windows Explorer (or Mac Finder) into the dotted box
- 4. Click "Submit" to complete the process

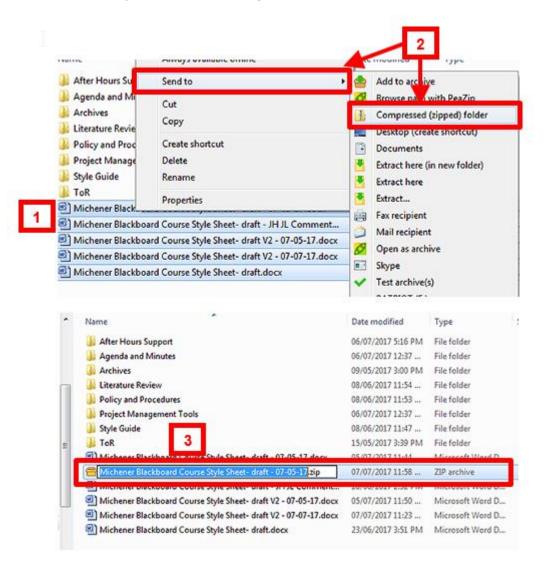
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- 1	3 Attach Files	Browse My Computer				
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	D BlackBoard Quick	Tips 2005.pdf	BlackBoard Quick Tips 200	Do not att	ach	
	Click Submit to proceed	Click Cancel to go back.		Cano	el Submit ┥	4

Uploading Files to Content Collection – Upload Zip Package

This is the other method for uploading multiple files and folders. Note: files and folders need to be packaged into a .zip file before proceeding with this process.

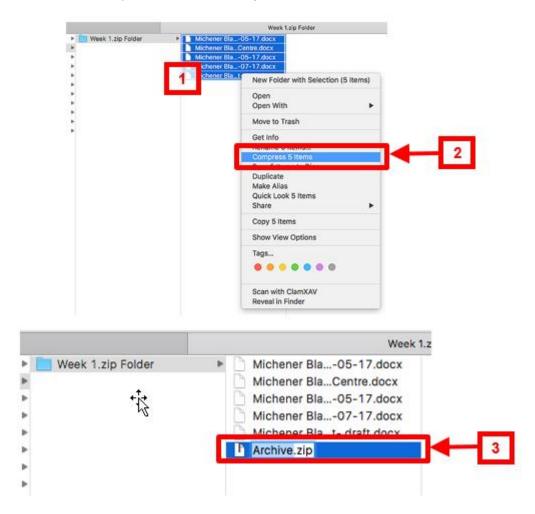
Create a .zip package on a Microsoft Windows PC

- 1. In the Windows Explorer, select all the files and folders you wish to place into a .zip package
- Right-click on the selected files and folders and select "Send to" → "Compressed (zipped) folder"
- 3. Re-name the newly created .zip package as desired



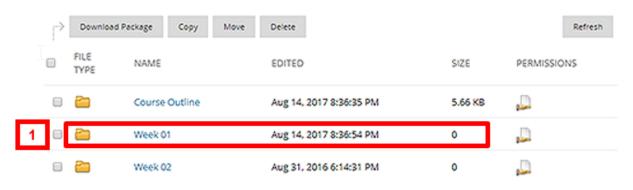
Create a .zip package on Apple mac OS

- 1. In the Finder, select all the files and folders you wish to place into a .zip package
- 2. Right-click on the selected files and folders and select "Compress # items"
- 3. Re-name the newly created .zip package as desired



Uploading the Zip Package to your course Content Collection

- 1. In the Content Collection, enter the folder in which you want to upload your .zip file
- 2. Place your cursor over the "Upload" button and select "Upload Zip package"
- 3. Click the button "Browse my Computer" to select a .zip file <u>or</u> click and drag a .zip file from the Windows Explorer (or Mac Finder) into the dotted box
- 4. Click "Submit" to complete the process. The contents of the .zip file will be automatically extracted into the selected folder in the Content Collection



		Upload \vee	Create Folder	
		Upload Files		
2	\rightarrow	Upload Zip Pac	kage	

Upload Zip Package

Upload a ZIP file and unpackage the contents in this folder. To upload a ZIP file without unpacking the contents, use the Upload Files option.

Browse to select a file	to upload.	
File	ЦЩ	
Attach Files	* *)
	Browse My Computer	
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Overwriting a File

Overwriting a file in Content Collection is the recommended process for managing files that need to be updated but also appear in multiple places in your course. It eliminates the need for having multiple copies of the same file present in Content Collection making it easier to manage the content in your course. Once a file is overwritten, the change is reflected everywhere in the course it is linked in the course.

- 1. In the Content Collection, navigate to the location of the file to be overwritten
- 2. Place your cursor over the file and a chevron button will appear next to the file name
- 3. Click the chevron button and select "Overwrite File"
- 4. Click the button "Browse my Computer" to select the new file <u>or</u> click and drag the new file from the Windows Explorer (or Mac Finder) into the dotted box
- 5. Click "Submit" to complete the overwrite process

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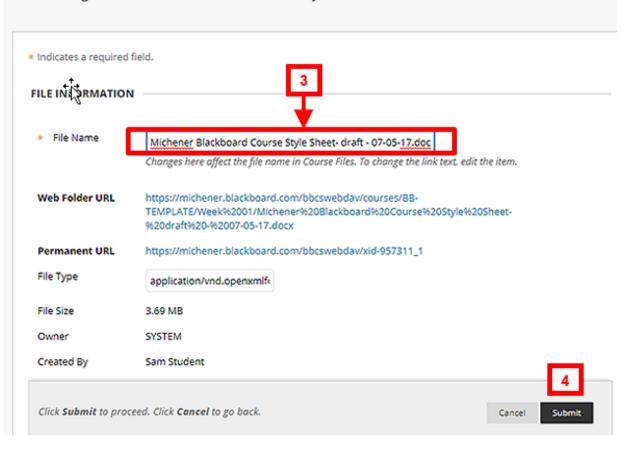
Edit Settings (to change the name of a file)

After overwriting a file in the Content Collection, it may be necessary to update the file name (ex: for a course outline)

- 1. Place your cursor over the file and a chevron button will appear next to the file name.
- 2. Click the chevron button and select "Edit Settings"
- 3. In the "File Name" field, update the file name to reflect the newly updated file
- 4. Click "Submit" to apply the change Note: the Edit Settings step is only required of there are minor differences between the old and new files, such as changing the year from 2016 to 2017 in a course outline

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Course Content: Week 01 © The Content Collection provides central file store	ige for all content. When creating coi
the Content Collection. When you change on it Control Panel, you can access the content in y in the institution. More Help	Open
	360° View
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Download Package Copy N	Download Package
FILE NAME	Copy Move
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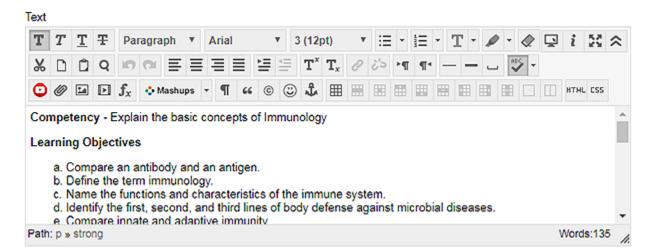
Edit Settings Michener Blackboard Course Style Sheet- draft - 07-05-17.docx

Linking files from Content Collection

Files and links to external resources can be linked in the learning plans using the Content Editor, attached to an Item or as stand-alone items. Where possible, it is recommended that files be linked within the learning plans using the Content Editor to place them within the context of their respective learning plans. Once a file has been uploaded to the course Content Collection, it can be linked anywhere in the course as many times as necessary without the need to upload multiple copies of the same file.

The Content Editor

The Content Editor is the tool that allows you to add formatting to text, insert images and hyperlinks in a way that is similar to popular word processing software.



Link Content Using the Content Editor

This is the preferred method of linking content in your Learning Plans.

- 1. Edit the desired Item in a content area
- 2. Highlight the text for which you want to link a file from Content Collection
- 3. Click the "Insert/Edit Link" button in the Content Editor (it looks like a little chain link)
- 4. In the Insert/Edit Link window, click the button "Browse Course" to select the desired file from the Content Collection
- 5. For the Target drop-down menu, select "Open in New Window (_blank)"
- 6. For "Title", input a short description of the file being linked. This is a necessary accessibility feature to comply with Provincial AODA legislation
- 7. Click the "Update" button to complete the file link
- 8. Repeat steps 2-7 to link additional files in the Item
- 9. Click "Submit" to finish editing the Item containing the new file link

	ner Content	
Module 1: An Overview of Immunology		
Competency - Explain the basic concepts of Imm		
Learning Objectives	Edit	
a. Compare an antibody and an antigen. b. Define the term immunology.	Adaptive Release	•
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d. Identify the first, second, and third lines of	Add Alignments	diseases
e. Compare innate and adaptive immunity.		
f. Identify the immune characteristics and fur	Set Review Status(Disabled)	cytes.
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A Journey Through the Immune System	Сору	
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Grade Centre

The Grade Centre is a spreadsheet-like tool where assessment grades are recorded and weighted according to the course outline for the purpose of calculating the student's final grade. The arrangement of the Grade Centre columns should mirror the arrangement of the assessments in the Assessments section of the course in order to be consistent between the course outline, the Assignments section, the student's My Grade tool and the Instructor's Grade Centre. Some assessment tools, such as tests, assignments and gradable items (discussions, blogs, journals, etc.) are automatically created when the assessment is created or made gradable. Where possible, it is recommended you use gradable items in Blackboard for assessments for automatic column creation in the Grade Centre. Offline and paper based assessments require columns to be manually created in Grade Centre. Grade Centre totals can be Weighted or Totalled (for more information see link).

Weighted vs. Total Columns

Weighted and Total columns calculate grade information differently. The difference is as follows:

Weighted – Includes only columns for assessments that count toward the final grade in the course outline. You set each assessment's raw score to be converted to a percentage of the final grade totalling 100%. Assessments should be weighted according to the course outline so that the final grade is correctly calculated regardless of each assessment's raw score.

Total – A cumulative total of the raw scores for all columns in the Grade Centre.

eate	Column Create	Calculated Column 🗸	Manage ∨ Repo	orts v	Filter Work Offlin
Grad	Move To Top Emai	IV	Sort Columns By:	Layout Position \otimes	Order: vDescending >
0	LAST NAME	FIRST NAME	WEIGHTED TOT 💿	©TOTAL ⊙	PAT 1: READINE 🔘
	Student	Group 1	-0.00%		
0	Student	Group 2	-0.00%		
	Student	Group 3	-0.00%		
0	Student	Group 4	-0.00%		

To arrange the column order in the Grade Centre

- 1. In the Control Panel, click "Grade Centre" and select "Full Grade Centre"
- 2. Place your cursor over the button "Manage"
- 3. Select "Column Organization"
- 4. In the "Not in a Grading Period" section, use the multi-directional arrow buttons to click and drag Grade Centre items into the desired position
- 5. Click "Submit" to apply the change

1	 Evaluation Grade Center Needs Grading Full Grade Center Assignments Tests Users and Groups Customization Packages and Utilitie 		Grading Per Grading Sch Grading Co Categories Smart View Column Org Row Visibili Send Email	hemas lor Codes s ganization ty	•	istio
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• •	Name >> Weighted Total Total (External Grade) PAT 1: Readiness Quizzes (Weeks 3, 6 8, 9) - 30%	Grading Period Not in a Grading Period Not in a Grading Period Not in a Grading Period Not in a Grading	Category & Calculated Grade Calculated Grade	*	None None Mar 29,	19.5 (m vary by studen 70 (ma vary by studen
• • •	Name S Weighted Total Total (External Grade) PAT 1: Readiness Quizzes (Weeks 3, 6 8, 9) - 30% PAT 4: Engagement in Learning (Each Week: Synthesis Due Week 11) - 10%	Grading Period Not in a Grading Period	Colculated Grade Colculated Grade Colculated Grade Test	None	None None Mar 29, 2017	Points Possibl V 19.5 (m vary by studen 70 (may vary by studen 0
9 40 40	Name S Weighted Total Total (External Grade) PAT 1: Readiness Quizzes (Weeks 3, 6 8, 9) - 30% PAT 4: Engagement in Learning (Each Week: Synthesis Due Week 11) - 10% PAT 2: Written Assignment (Week	Grading Period Not in a Grading	Cotegory & Calculated Grade Calculated Grade Test Assignment	None	None None Mar 29, 2017 None	Possib 19.5 (m vary by studen 70 (ma vary by studen 0 10

Creating a Grade Centre Column

Grade Centre columns for assessments held outside of Blackboard need to be manually created to ensure the final grade is calculated according to the course outline.

- 1. In the Full Grade Centre, click the button "Create Column"
- Input a name for the column in the "Column Name" field Note: The Grade Centre Name column is optional and is only displayed in the Grade Centre, <u>not</u> the student's My Grades Tool
- 3. For the drop-down menu "Primary Display", leave it at the default setting "Score"
- 4. Input the raw score into the "Points Possible" field (Note: this is a required field)
- 5. Set your display options in the Options section
 - Include this Column in Grade Center Calculations: Yes or No
 - Show this Column to Students: Yes or No
 - Show Statistics (average and median) for this column to Students in My Grades: Yes or No
- 6. Click "Submit" to complete the process and return to the Grade Centre

New Grade Centre columns appear on the right side of the Grade Centre.

Create	Column	Create C	alculated Column 🗸	Manage 🗸 🛛 Repo	orts v	Filter Work Offlin
Grad	Move To Top	Email	×	Sort Columns By:	Layout Position \otimes	Order:
	LAST NAME	0	FIRST NAME	WEIGHTED TOT 🛇		PAT 1: READINE 📀
	Student		Group 1	-0.00%		
Θ	Student		Group 2	-0.00%		
	Student		Group 3	-0.00%		-
0	Student		Group 4	-0.00%		

Create Grade Column

Grade Columns represent any student effort that is measured. Columns for gradable items are added to the Grade Center automatically. Wor that is not automatically graded can be measured in the Grade Center by creating a Grade Column. <u>More Help</u>

Column Name	PAT 6 Final Exam	2
Grade Center Name		
Description		
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Primary Display Secondary Display	Grades must be entered using the selected format. Center and My Grades.	Grades display in this format in both t
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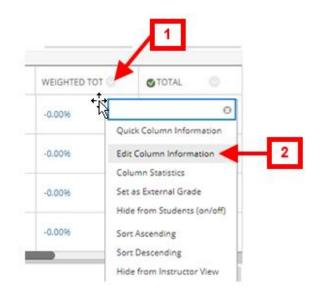
**Columns for assessments created in Blackboard (Tests, Assignments, Graded Discussions/Blogs/Wikis and Journals) are created <u>automatically</u> in the Grade Centre.

Weighting Grades

Grades should be weighted according to the course outline using the Weighted Total column. This means that regardless of the raw scores for each assessment in the course, they will be correctly calculated as their respective percentages of the final grade.

To weight the grades for your course in the Grade Centre:

- 1. Place your cursor over the title for the Weighted Total column and
- 2. Click the chevron button and select "Edit Column Information"
- 3. Leave the Primary Display set to "Percentage" and the Secondary Display to "None"
- 4. In the "Select Columns" section, choose the relevant Grade Centre columns. Note: you can choose multiple columns by holding the Shift or Control keys.
- 5. Click the right-facing arrow to move the selected columns into the "Selected Columns" field
- 6. Input the percentage weights for each assessment according to the course outline. Percentages need to add up to 100%
- 7. For the option "Calculate as Running Total", select "No"
- 8. Set your display options in the Options section
 - Include this Column in Grade Center Calculations: Yes or No
 - Show this Column to Students: **Yes** or **No**
 - Show Statistics (average and median) for this column to Students in My Grades: Yes or No
- 9. Click "Submit" to apply the changes



 Indicates a required fit 	eid.
COLUMN INFORMAT	TION
 Column Name 	Weighted Total
Grade Center Name	
	Displays as the column header in the Grade Center. Recommended not to exceed 15
Description	
	agraph * Anal * J(12pt) * 田・田・丁・グ・ワゴン の 原言语言 語言 T*T, グル・モギ・ーー 」 愛・
The weighted sum of	all grades for a user based on item or category weighting.
Path: p	Words
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	Grade Center column from calculations. Select No es. Select Yes for the third option to show column :	
Include this Column In	8	
Click Submit to proceed. Click Cancel to go	bock.	9 Cancel Submit

Appendix I

Course Roles

<u>Instructor</u> – Instructors have full access to the course. This role is generally assigned to the person developing, teaching, or facilitating the class. If a course is unavailable to students, users with the Instructor role may still access it. The instructor role can control tool availability.

<u>Teaching Assistant</u> – Users with the Teaching Assistant role have access to most of the course. If the course is unavailable to students, teaching assistants may still access the course. Teaching assistants can't remove an instructor from a course.

<u>Student</u> – Student is the default course user role. A user with the role of Student submits coursework and participates in discussions. Students can't create or grade course items.

For more information, please visit the <u>Blackboard Course Roles page</u>.