

Ref# 19NON015R1 2 - Full Time - Clinical Informatics Specialist - LAB Health Information Services

Reporting to the Director, Information Systems and Application Support, the Clinical Informatics Specialist (CIS) - LAB works within the Hospital Information System (HIS) to manage all clinical and technical functions of the hospital lab software applications within the Northwest LHIN (12 facilities).

The CIS is responsible for providing services related to information and education design, dissemination and delivery in order to support decision making throughout the organization and the region. Positions in this role draw upon specialized knowledge of information and database management, networking, and infrastructure development, communication, education, and skills and knowledge established through the principles and standards of their respective fields, associations and societies. Working collaboratively with project managers, clinical staff, software vendors, management and Information System Specialists you will assist in the co-ordination and administration of a regional shared Hospital Information System with a focus on the Lab module.

Responsible for the efficient and effective implementation and use of information technology and systems by internal and external users. Responsible for analyzing processes recommending and facilitating changes in order to optimize the use of information systems.

Education

- Post secondary education as Lab Technologist
- * Must be an MLT and hold current registration in good standing with the College of Medical Laboratory Technologists of Ontario

Experience

- * Experience in a hospital/diagnostic environment
- * A minimum of 3 years clinical experience with in depth knowledge of clinical service delivery in a an acute care environment, clinical standards of care, and best practice guidelines Skills:
- * Ability to effectively promote the vision, values and mission of the organizations in the Northwest Health Network (NWHN) and the IS/IT strategic plan
- * Ability to mentor and instruct users incorporating different learning methods and styles
- Computer skills including the ability and willingness to learn additional programming
- Planning and project management skills
- Strong analytical and problem solving abilities
- * Thorough, disciplined, organized, and strong attention to detail
- * Demonstrated knowledge of time and project management skills
- * Ability to manage and prioritize multiple tasks and projects at one time including prioritizing daily activities dependent on demand and critical timelines
- * Maintain and promote confidentiality
- * Self motivated, client-oriented with a strong sense of accountability
- * Excellent customer service skills including ability to manage conflict situations
- Strong oral and written communication skills
- * Ability to maintain positive working relationships with leadership, coworkers, clients and other partners
- * Creative, logical and flexible
- * Strong coaching & teaching skills, with the ability to train individuals in a variety of scenarios (1 on 1, virtual, over the phone)
- * Knowledge of policies, procedures, standards and best practice guidelines
- * Must be proficient in use of MS Office software including Word, Excel and Project
- * A high level of technical experience with clinical information systems
- Knowledge and capabilities in building and maintaining computer applications

The Health Sciences Centre strives to ensure the safety and security of the patients, visitors, employees and assets financial and otherwise. As one tool in the recruitment screening process, all offers of employment to external candidates shall be conditional upon a satisfactory Criminal Records Check (CRC) to ensure the absence of relevant criminal convictions.

The Health Sciences Centre (HSC) is committed to delivering healthcare in a manner that is consistent with Patient and Family Centred Care. Applicants are required to have a demonstrated knowledge, understanding and commitment to this care philosophy.

Candidates will have demonstrated adherence to the Hospital's Code of Conduct. Regular attendance at work is imperative, therefore, all applicants will have to demonstrate a good attendance record to be considered for this position.

We are an equal opportunity employer. Upon request, accommodations due to a disability are available throughout the selection process. Additionally we are identified as an English/French speaking health sciences centre and encourage bilingual candidates to apply.

If there are no qualified applicants for the above position, the Hospital may, at their discretion, train unqualified individuals.

Interested applicants should submit a resume outlining relative previous experience and training to:

Adrianno Copetti at copettia@tbh.net

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