

Position Summary:

As a **Clinical Applications Specialist**, you will be responsible for educating our customers and partners on our eUnity product. You will also be a source of clinical knowledge for our product and technical teams.

Enthusiasm, flexibility and a commitment to quality and teamwork are essential to be successful in this role.

Responsibilities:

- Creation and maintenance of training manuals, outlines and other training documentation
- Providing training to customers and Client Outlook colleagues
- Assist in on-site setup with configurations such as hanging protocols
- Provide feedback for product design and/or enhancement to product management
- Support during trade shows
- Assist customer and provide operational and end user support
- Work with end users and provide support to ensure smooth adoption
- Assist with internal and onsite feature validation
- Act in the capacity of a customer advocate for product usability
- Improve user relations, proactively provide user feedback
- Willingness to travel

Qualifications:

- 3+ years of medical imaging experience working as a technologist
- Deep understanding of the Hospital environment and clinical workflows
- Ability to understand basic PACS front-end configurations
- Highly organized and detail oriented
- Superior written and verbal communication skills
- Strong time management and organizational skills
- Proactive, analytical and able to effectively problem solve
- Exhibits professional conduct internally and externally with customers